



# 5 Year Painter's Workmanship Warranty Certificate

Insert company logo here  
(insert picture: from file)

Business/Company Name:	
A.B.N.	
Address:	
Telephone:	
Fax:	
Mobile:	
Email address:	
Website:	

Customer:	
Project Address:	
Project Completion Date:	
This Warranty applies to:	

This Workmanship Warranty in respect of the services provided by **<insert your company name here>** is made up of the terms set out expressly in this document (the **Warranty**). The benefits of the Warranty are in addition to other rights and remedies under any applicable law.

**Important Notice:** This Warranty provided by **<insert your company name here>** is personal to the Customer and supersedes any and all other prior agreements and understandings between the parties in relation to its subject matter. This Warranty is in no way underwritten or supported by DuluxGroup (Australia) Pty Ltd. Any disputes arising out of this Warranty or the services provided are personal to the parties and DuluxGroup (Australia) Pty Ltd will play no part in determining such disputes.

**<insert your company name here>** warrants to the Customer that the coating system applied will not peel, flake or blister for a period of five years as a result of faulty surface preparation or application of the coating system, subject to the conditions set out below.

To obtain service under this Painter's Workmanship Five Year Warranty, the Customer must give written notice to **<insert your company name here>** within 14 days of the Customer first becoming aware of the problem, identifying the original work performed, the date of job completion, and the nature of the problem.

Our goods and services come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. In the case of services you are entitled to resupply or fix a problem with services (or part of them).

**This Painter's Workmanship Five Year Warranty does not cover:**

1. peeling, flaking, or blistering resulting from faulty manufacture or formulation of the coating system by the manufacturer (see notice below);
2. any settling, movement, structural cracking or other deterioration of the substrate;
3. faulty design or construction of the building;
4. any painted surface exposed to extreme conditions such as storm damage or excessive heat; and
5. without limitation, any other cause outside the reasonable control of **<insert your company name here>**.

The liability of **<insert your company name here>** under this Five Year Warranty, and in respect of any warranty or condition implied by law, will be limited to the following as determined by **<insert your company name here>**:

- a. provision of labour to repair the coating system
- b. payment of the cost of labour of having the coating system repaired; or
- c. refund of the price paid for labour of applying the coating system.

Area(s) or item(s) not covered in this warranty: **<insert details here>**

Signed: ..... Dated: .....

NOTICE TO OWNER: Please refer to the specific manufacturer for details about any warranty that may apply to the materials used on your job. This warranty is not transferable. This warranty covers workmanship only.

